



... hotel under the stars

Glastonbury 2017

Office 07712 186914

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www.thelovefields.com

Terms and Conditions for Glastonbury 2017

CONTRACT OF HIRE

This contract is subject to the terms and conditions listed below. By booking one of our structures you are agreeing to the terms and conditions as listed below.

Company:

The Yurt Eventing Company.

Client:

The person entering into a rental agreement with the Owner.

Event:

Glastonbury Festival 2017 Boutique Camping with The Yurt Eventing Company at The Love Fields.

Period of hire:

12pm Wednesday 21st 2017 – 11am Monday 26th June 2017.

Total payment:

Please see each structure for details.

Installed and ready to use by:

12pm Wednesday 21st June 2017.

General Terms & Conditions of hire

1. These terms and conditions of business are between **The Yurt Eventing Company Ltd** (hereinafter called the 'Company') & the hirer (hereinafter called the 'Client'). This document may be an annex to a contract or agreement of works and should be read with reference to said contract or agreement. When the Client makes a booking with the Company the Client accepts these conditions and becomes liable for ensuring that they are observed and abided by for the duration of the hire period.
2. In the event that the person or persons contracting any service from the Company is in the employ of an approved account holder then the Client will be taken to be the entity holding the account and not the individual(s) requesting the service.

3. These terms and conditions are deemed to be accepted by the Client by virtue of a booking or engagement by the Client (which term includes use whether under a contract of service or services under an agency, licensee, franchise, partnership or any other form of agreement) of any employee introduced by the Company.
4. The Company undertakes to make every effort to supply any service contracted in a timely and efficient manner within the terms and conditions of business but can in no way be held responsible for variable traffic, weather conditions or any other circumstances beyond their direct control.
5. The Company cannot be held responsible for incorrect or incomplete information supplied by the Client at the time of booking.
6. In any event the Company's liabilities will be restricted to and no greater than the value of any contracted services.
7. No variation can be made to these terms without written consent from the General Manager of the Company.
8. The most recent form of these terms and conditions is deemed to be the one in operation at any time.
9. The Company reserves the right to add to, alter or otherwise modify these terms and conditions at any time without notice or agreement if the Company decides that it is within the interest of safe and efficient operation to do so.
10. The principle client will be held responsible for the actions and behaviour of all their own staff, guests or sub clients at all times and will be taken to hold conditions of contract commensurate with those of the Company. In the event of sub hire or contract by the principle client then the Client is obliged to consider and carry out the wishes of the company's representative within the confines of these terms. Failure to do so may cause the direct intervention of the company's representative on the clients own responsibilities notwithstanding these terms and conditions.
11. The Client will be held responsible for any damage or heavy soiling caused by them or any other person or persons deemed by way of these conditions to be the Client's responsibility, to any company property or property in the direct custody of the Company.
12. All equipment, structures and inventory must be returned to the Company in the same or better condition than which it was supplied.

Payments

13. The Client agrees to pay to the Company all agreed charges in a timely and efficient manner by the process or processes included herein.
14. The Client is required to pay the full payment for the structure being hired as stated on the booking form and advertised on the web site (www.thelovefields.com) at the time of booking. The booking is not considered firm until payment is received by the Company.
15. Any Client hiring a structure that only requires a 50% deposit will be required to pay the balance of the full payment by 1st April 2017. Any Structure booked after the 1st April 2017 will require full payment at the time of booking.
16. A full refund minus a £150 administration fee will be made for cancelations prior to 1st January 2017. Cancelations on or after this date will receive a refund of 75% of the payment received by the Company less the £150 administration fee once the structure is re-hired
17. All costs including delivery charges are included in the total contract amount.

18. The Client is required to pay the balance of the contract fee on or before the day of hire to the appropriate Yurt Company representative, or to provide evidence of payment made by electronic means.
19. Payment should be made by bank transfer, cash or cheque as long as funds have cleared the Company's account prior to the day of hire.
20. The Client will be held responsible for any extension to contract caused by the failure to redeem any equipment, vehicles or inventory at the pre agreed time.
21. Any extra charges incurred are payable on demand.

Cancellations

22. Any contract cancelled is subject to the following terms and conditions
 - a. All cancellations must be made in writing to info@thelovefields.com.
 - b. Cancellations made prior to the 1st January 2017 will incur a £150 administration fee.
 - c. Cancellations on or after this date will receive a refund of 75% of the payment received by the Company less the £150 administration fee once the structure is re-hired.
 - d. The Company reserves the right to charge 10% of the value for any alterations and reductions to the contract of hire.

Insurance

23. The Client is responsible for ensuring the safety and security of all the equipment at all times.
24. The Client will pay for any loss, damage or theft to any item in the inventory howsoever caused.
25. It is the Client's responsibility to ensure that they carry sufficient comprehensive insurance against loss or damage to any equipment, structure or inventory supplied by the company at all times.
26. All equipment, structures or inventory supplied by the Company carry an "Equipment Condition Report & Inventory", agreed by the Client and the Company at the time of delivery. Costs for repairs or for spare parts incurred through damage or loss suffered whilst on hire shall be quoted for and passed on to the Client for immediate settlement.
27. Any Clients goods or equipment carried, stored or otherwise in the responsible care of the Company shall be done so at the Clients own risk at all times.
28. The Client further agrees to indemnify and to keep indemnified the Company for any costs or liabilities arising from the Clients actions or the actions of any person or persons unknown under the direct control of the Client including all visitors, agents or other persons that may have cause to come within the vicinity of or in contact with any equipment, structure or inventory supplied by the Company whilst in their control not omitting the presence of any Company representative for any reason.
29. Force Majeure. If the terms of the contract cannot be completed due to *force majeure* the Company will not indemnify the client against any loss. *Force majeure* includes war, strikes, acts of terrorism, flooding, fires, storms, accidents, earthquakes or acts of God.
30. In the event of any equipment, structures or inventory to be supplied by the Company, that equipment, structures or inventory either being supplied directly by the Company or hired by the Company for the Clients pleasure or on behalf of the Client not being available by reason of mechanical breakdown, accident or any other reason whatsoever the Company reserves the right to substitute any other equipment, structure or inventory which the Company in there absolute discretion shall deem to be a suitable replacement for the unobtainable item.
31. Provided that if for any reason the equipment, structures or inventory is not available and that the Company is unable to substitute a suitable replacement the Company's liability shall be limited to

the reimbursement of any monies paid for that item only minus any reasonable costs incurred by the Company for the original supply of said item.

Alterations/modifications

32. No alterations or modifications of any kind are allowed to equipment, structures or inventory, unless prior permission is sought and granted in writing. Any subsequent work carried out will be carried out by the Company or their approved agent and to such a standard that is acceptable to the Company. The client shall be held responsible for all associated costs.
33. In the event that the Company shall authorise the Client to carry out or to have completed any such works by their own hand then any works carried out will not be deemed completed until inspected and passed by a Company representative. In the event that such works shall be deemed by the Company to be unsatisfactory and/or detrimental to the condition of any equipment or structure then such works will be classed as damage and charged accordingly.

Additions to the general terms and conditions with respect to the contract or hire of specialist structures or vehicles

34. The Client will allow full and unrestricted access to equipment, structures and inventory supplied by the Company to the Company and its representative at all times.
35. It is the Company's sole discretion as to the amount of attendants supplied for any event.
36. It is the Client sole responsibility to hold the correct number of official tickets passes in order to facilitate themselves and their group to attend Glastonbury Festival 2017.
37. The Company reserve the right to expel from or to refuse the use of any structure in the Company's custody any person or persons for the following reasons;
 - a. Any person or persons being abusive or threatening to a member of Company staff.
 - b. Any person or persons that are deemed by their behaviour or attitude to be a danger or threat to either themselves, any member of Company staff or any other occupant of the structure in which they are to be housed whilst in the custody of the Company.
 - c. Any person or persons causing or likely to cause any damage to Company property or other property in the care or custody of the Company or any of the Company employees or staff
 - d. Any person or persons refusing to comply with any reasonable request of a Company employee.
38. In the absence of a member of Company Management the highest ranking employee present will carry the same authority.