



... hotel under the stars

Glastonbury 2017

Office 07712 186914

info@thelovefields.com

www.thelovefields.com

Privacy Policy

This privacy policy was last updated on 09/09/16 and is effective as of that date.

The Yurt Eventing Company ("The Yurt Eventing Company", "we", "us" or "our") respects the privacy of every individual who visits this www.thelovefields.com web site (the "Site"). This Privacy Policy governs the way in which we use and disclose any personal information that you provide to us whilst visiting the Site. Personal Information includes any information that identifies you or another individual personally, such as your name, address or email address.

If you have questions or concerns regarding this statement, you should first contact us at info@thelovefields.com

Our use of your Personal Information

If you fill out a booking form on our site, we request certain personally identifiable information from you on our booking form. You must provide contact information such as name, email, and address. We use this information for billing purposes and to complete your booking. If we have trouble processing an order, we will use this information to contact you.

In addition, we use the Personal Information we collect from you and other visitors to the Site in the following ways:

- to develop and improve the services we offer to you;
- to contact you by post, email and SMS to inform you about any of our services that we think may be of interest to you and generally to track the popularity of our marketing activities;
- for Site administration and development (including enabling us to respond to any comments on the Site or feedback you may give us).

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete or deactivate it by emailing our Customer Support at info@thelovefields.com or by contacting us by telephone or postal mail, by phoning us on 07712 186914 or writing to us at The Yurt Eventing Company, Nurses House, Pilcorn Street, Wedmore, Somerset BS28 4AN.

We may also use and disclose information in aggregate (so that no individuals are identified) for marketing and strategic development purposes.

Security

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

If you have any questions about security on our Web site, you can send email us at info@thelovefields.com

Disclosures

Business Transitions: In the event The Yurt Eventing Company goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, your personally identifiable information will likely be among the assets transferred. You will be notified either via or through a prominent notice on our Web site for 30 days of any such change in ownership or control of your personal information.

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our Web site.

Hyperlinks to other web sites

This Site contains hyperlinks to web sites owned and operated by third parties. These web sites have their own privacy policies and we urge you to review them. They will govern the use of Personal Information you submit whilst visiting these web sites. The Yurt Eventing Company does not accept any responsibility or liability for the privacy practices of such third party web sites and your use of such web sites is at your own risk.

Analytics

We study visitor trends since we are interested in the successful dissemination of information through the Site. Our server creates log files of information such as the Internet Protocol (IP) address from your network, what pages were explored and the length of your visit. Analysis software is used to generate reports, which helps us to learn more about how we can enhance your experience with the Site. This information is not used to develop a personal profile of you. The log files are regularly purged.

An IP address is a number designated for your computer by your Internet service provider to provide access to the Internet. Generally, an IP address will change every time your computer connects to the Internet. However, if you have a broadband connection, it is possible that the IP address that we may gather may contain information that may be deemed identifiable. This could occur due to the fact that by using certain broadband connections, your IP address would not change and could be associated with your personal computer. We may use your IP address to gather aggregate information on use. But we will only be able to identify you individually if we have the means of linking the IP address to you as a particular user. This usually requires access to additional information which we do not seek.

Your right to see your Personal Information

You have the right to request a copy of the Personal Information that Festival Canvas holds on you and to have any errors in that information corrected. We charge £10.00 for such requests. Please address your request to our customer service team at info@thelovefields.com We will use reasonable efforts to supply, correct or delete Personal Information about you on our files.

Changes to this Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, the home page, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our home page. If you have any queries about this Privacy Policy please email info@thelovefields.com.